



## Major Medical Health Insurers in New Hampshire Waive the Cost of COVID-19 Treatment

**CONCORD, NH** – Many commercial major medical health insurance companies licensed in New Hampshire have committed to waiving member cost-sharing (deductibles, co-payments, or coinsurance) when the member is receiving treatment related to the novel coronavirus 2019 (COVID-19). These companies include Aetna, Anthem Blue Cross Blue Shield, Cigna, Ambetter by NH Healthy Families, Harvard Pilgrim Health Care, Tufts Health Plan/Tufts Health Freedom Plan, and United Healthcare.

"I want to thank our health insurers for proactively addressing this public health crisis," said Insurance Commissioner Chris Nicolopoulos. "In the midst of a global pandemic, we do not want anyone to hesitate seeking out testing or treatment because they are concerned about the out of pocket cost."

The actions of these companies add to the consumer protections resulting from an Order issued by Commissioner Nicolopoulos on March 10, requiring New Hampshire health insurers to pay for the COVID-19 test and initial health care provider visit to obtain the test without cost-sharing.

"I am grateful that New Hampshire's health insurers have stepped up to ease the burden on the individuals and families inflicted with COVID-19," said Governor Chris Sununu. "During these unprecedented times, waiving the member cost of potentially thousands of dollars per treatment will mean a great deal to New Hampshire families and I applaud them for their actions."

For more information about your insurance company's policies and benefits, call the Member Services 1-800 number on the back of your insurance card.

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### The New Hampshire Insurance Department Can Help

The New Hampshire Insurance Department's mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800- 852-3416 or (603) 271-2261, or by email at [consumerservices@ins.nh.gov](mailto:consumerservices@ins.nh.gov). For more information, visit [www.nh.gov/insurance](http://www.nh.gov/insurance).

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